

# Terms and Conditions

1. The offer (MyStar Half Price) is available to new AUSTAR residential customers who have received information about the Offer from their participating employer (via an arrangement with AUSTAR) via an employee-only intranet portal ("Portal") and subscribe to AUSTAR by entering their details on a dedicated AUSTAR website made available at the Portal.
2. The offer is available to prospective residential customers who are either an employee under a employee contract (on a full-time, part-time or casual basis) with the participating employer
3. Eligibility for the offer is not mutually exclusive and the offer can be made to an employee together with any number of members of their immediate family.

For the purposes of these Terms and Conditions, a prospective AUSTAR residential customer is defined as the "Eligible Customer"

4. Eligible Customers can receive a \$0 standard installation (usually \$49.95), \$0 MyStar Installation (usually \$49.95) and \$0 HD Start Up (usually \$100) on a 12 month fixed term agreement.
5. Eligible Customers will also receive:
  - a. MyStar Service Fee, HD Access Fee, Starter Pack, Sports, any 2 two options from Fun, Living or Quest and any one from Movie Network or Showtime (usually \$114.95) for \$0 for the first month of their agreement AND
  - b. Mystar Service Fee, HD Access Fee and Starter Pack at half price between months 2 and 6 of the agreement (all made available for \$31.50 per month).

MyStar Service Fee usually \$14.95 extra per month, HD Access \$5 per month and Starter Pack usually \$43 per month.
  - c. After month 6, these options will be charged at their normal price and Eligible Customers are then eligible to downgrade to any package options of the customer's choice at the end of month 6 for the remaining months of the term.
6. To continue to receive the benefit of the Offer, Eligible Customers need only subscribe to the options set out in clause 5(a) in the first monthly only and continue to subscribe to MyStar HD for a continuous period of 6 months.
7. Eligible Customers can change or remove any or all package options and payment method any time after the first month from the installation date by advising AUSTAR. However, in the event the customer does not continue to subscribe to MyStar HD during months 2 to 6, the customer will forfeit the offer as set out in clause 5(b) above.

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8. **The Total Minimum Cost for the Offer on a 12 month fixed term agreement is \$415.50**  
(based on subscribing to Starter Pack, Sports, 2x GE options and 1x Movie options plus MyStar HD in the first month at \$0, downgrading to MyStar HD and Starter Pack from month 2 to 6 and then downgrading to just Starter Pack for the remainder of the term and paying by direct debit).
9. The offer includes a \$0 installation for standard residential installations and self installations only. Installations at commercial properties, ground mount installations, remote satellite installations, owner install areas and other non-standard installations such as major multi-dwelling units (e.g. units in buildings that are more than 3 stories high and have duplexing requirements) are excluded from this offer.  
  
A 'self installation' connection of the service occurs when a Customer already has a satellite dish and AUSTAR decoder box and an installer is not required to install the AUSTAR Subscription Television service.  
  
If you are unsure of your installation type, ask our Customer Sales Agent for details when you call.
10. Eligible Customers are eligible to purchase additional MyStar personal digital recorders or other package and product options with this offer, at their usual price.
11. Offer is not available to AUSTAR employees, current customers or with any other promotion from AUSTAR except the Multiroom Additional Outlet Offer and can only be redeemed once at an AUSTAR service address, regardless of how many Eligible Customers reside at that address. Offer cannot be redeemed or used to pay an Early Termination Fee.
12. The AUSTAR service is not available in some areas of Australia and some multi-dwelling complexes may not be able to receive certain channels (including Pay Per View) and interactive services) for technical reasons. MyStar not available in all building types.
13. Pricing quoted based on AUSTAR's Price Guide dated February 2011 and includes GST.
14. AUSTAR Customer Agreement will apply. AUSTAR Entertainment Pty Ltd ABN 93 068 104 530.