

# Terms and Conditions

## MyStar HD and Sports Promotion

1. This promotion is available to new AUSTAR residential customers who subscribe between 22 January 2012 and 31 March 2012 via the AUSTAR website ([www.austar.com.au](http://www.austar.com.au)). Offer may be extended.
2. Under this promotion, customers will receive the following discounts:
  - 1 MyStar HD Set Up for free.
  - 1 MyStar HD subscription free for 6 months.
3. Customers must sign up to a Minimum Term of 1 month only and have the flexibility of a no lock-in contract. Customers must pay by credit card direct debit or bank account direct debit.
4. The Total Cost for this package is \$43 for 1 month only. As this is a no lock-in contract customers stop their subscription any time after the first month. To continue to receive the promotion for the following 5 months, customers must continue to subscribe to AUSTAR.
5. Customers can change or remove any Option after a month and make other changes to their account or payment method, by contacting us. If, in addition to the package described in paragraph 2, a customer subscribes to other Options and any Extras, these will be charged at their standard prices. Standard prices are set out in the AUSTAR Price Guide available at [www.austar.com.au](http://www.austar.com.au) and a copy is provided to customers when they sign up. A customer must subscribe to the Starter Pack (\$43/mth) in order to remain a subscriber.
6. If a customer makes no changes to the package described in paragraph 2 it will cost them \$62.95 / month when discounts end and standard prices apply.
7. Customer-specific information about the total cost of their AUSTAR package over the Minimum Term will be provided when the customer signs up.
8. An additional fee may apply if a customer requires a non-standard installation (e.g. a ground mount installations, remote satellite installations, owner install areas and multi-dwelling units).
9. This promotion cannot be combined with any other promotion from AUSTAR, except the Additional Outlet Offer and MyStar Member get Member Offer.

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10. The AUSTAR service is not available in some areas of Australia and some multi-dwelling complexes may not be able to receive certain channels (including Pay Per View) and interactive services for technical reasons.
11. Pricing and cost information provided above is as at 25 August 2011 and includes GST.
12. AUSTAR Customer Agreement will apply. AUSTAR Entertainment Pty Ltd ABN 93 068 104 530.