

AUSTAR Price Guide



AUSTAR Entertainment Pty Ltd

ABN 93 068 104 530

Important Information

This Price Guide forms part of your Customer Agreement. Standard prices are inclusive of GST and subject to change in accordance with the Customer Agreement. Some channels not available in all building types. Where we refer to MyStar, we mean both MyStar and MyStar HD unless we indicate otherwise. ^Starter Pack required with all Options. *Only available to subscribers with Sports. **Available with MyStar or Starter Pack and at least 3 other channel Options. †Does not apply to sales made via Join Online. ‡Or balance of monthly fees payable for remainder of the Minimum Term, whichever is less.

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Effective 20 March 2012

AUSTAR Options

Channel Options	Standard Price
Starter Pack	\$45.00/mth [^]
Sports	\$18.00/mth
1 General Entertainment Option	\$14.00/mth
2 General Entertainment Options	\$20.00/mth
3 General Entertainment Options	\$25.00/mth
Movie Network	\$14.00/mth
Showtime movies	\$14.00/mth
Movie Network and Showtime movies	\$28.00/mth
The Works	\$112.00/mth
Equipment Options	
MyStar	\$14.95/mth
HD Access	\$5.00/mth
Additional Outlet	\$19.95/mth per outlet
Multiroom Additional Outlet	\$12.95/mth per outlet**
Extras	
Sports Extra	\$8.00/mth*
World Movies	\$6.95/mth
Adults Only Monthly	\$25.00/mth
RAI (Italian)	\$13.95/mth
Antenna (Greek)	\$13.95/mth
The History Channel	\$2.95/mth
TVN	\$1.00/mth
Sci Fi	\$5.00/mth
Sky Racing +	\$5.00/mth*
Ovation	\$6.00/mth
AUSTAR Magazine	\$3.50 per magazine
Holiday Service	\$19.95/mth

Pay Per View Movies and Events

Movie / Event	Standard Price
BOX OFFICE Movie	\$6.00 per movie
Adults Only Single Session	\$9.00 per session
MAIN EVENT – Wrestling, Boxing, Special Events	Variable

Set Up and Equipment

Set Up	Standard Price
MyStar Install (new customer)	\$49.95 ^o
MyStar HD Start-Up	\$100.00
Non-standard Install	
Remote	\$100.00
Ground Mount	\$149.95
Owner Install (activation fee)	\$24.95
Quoted Install	Variable
Additional Outlet Install	
Standard	\$29.95
Remote (1st)	\$149.95
Remote (2nd)	\$29.95
Quoted install	Variable
Equipment Replacement, Removal etc	
Transfer/Move House – Standard	\$29.95
Transfer/Move House – Remote	\$99.95
Transfer/Move House – Owner Install	\$29.95
MyStar to MyStar HD Tech Visit	\$69.00
Replacement – Smartcard	\$27.50
Replacement – Standard Box	\$300.00
Replacement – MyStar Box	\$500.00
Replacement – Remote Control (Standard Box)	\$29.95
Replacement – Remote Control (MyStar)	\$29.95
Standard Relocation – Standard Box Outlet	\$100.00
Standard Relocation – MyStar Outlet	\$100.00
Standard Relocation – Satellite Dish	\$100.00
Non-standard Relocation of Equipment	Variable
Equipment Removal	\$149.95

Other Services

Other Services	Standard Price
Service Call	\$69.00
Reschedule Visit	\$25.00
Late Payment	\$16.50
Bank Account Direct Debit Dishonour Fee	\$11.00
Reconnect	\$24.95
Early Termination Fee	\$250.00 [±]
Non-Pay Reconnect	\$49.95
Payment Processing	\$1.00/mth
Paper Statement	\$3.00/mth

^o [^] [±] ^{**} See over for Important Information